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## *Personal character and values. . .*

A person or team who makes a difference with a positive attitude, honesty, respect, caring, compassion and empathy.

*See the “Helpful Hints for Writing Examples” section, page 6.*

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**Need Help?**



Contact  
Nancy Cordell,  
ext. 66029

Judy has worked at Mount Hope for over 40 years, having started her career at the fresh, young age of 16! She has enriched the lives of many residents and staff through her compassion and dedication to others. Judy instinctively knows what gesture, no matter how small, will make a positive difference in someone’s day, and quietly goes about making that difference.

### **Example 1**

Judy is concerned about residents who do not have family members to look after their needs. Every year, she purchases Christmas gifts which she passes along to the recreationist, who gives them anonymously to residents who might not otherwise receive a gift at Christmas.

She has also donated clothing to residents who had very little of their own.

### **Example 2**

Judy worries about residents who are alone at the end of their lives. Last fall, a resident on her unit was dying, but had no family to offer comfort. Judy spent her breaks and stayed late to hold that resident’s hand to soothe that resident.

Judy has been known to offer similar comfort in the past to other residents.

### **Example 3**

Judy is dedicated to the residents of Mount Hope both on site and off. Every year, residents attend Camp Woodeden, and off-site, outdoor camp experience. Judy volunteers her time every year as she “goes to camp” to help residents get the most enjoyment possible from this unique outing.

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## *A sense of teamwork...*

A person who is a reliable team player, is dependable, excellent, and co-operative. The team members contribute to team success.

*See the “Helpful Hints for Writing Examples” section, page 6.*

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### Need Help?



Contact  
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ext. 66029

To Judy, teamwork is not just the support you give to each other at work, but also what you can do to make life better outside of work. She appreciates how morale affects working relationships, and consistently contributes to building and maintaining a strong team.

### **Example 1**

Having raised a family herself, Judy understands how important it is that young parents are able to spend Christmas with their children. Every year, Judy works on Christmas so that parents can stay home and celebrate with their families.

### **Example 2**

Nothing brings people together like food! Especially sweet food! Judy often treats staff to home-baked goodies, especially on special occasions, and even if she is not working that day. This past Thanksgiving, Judy came to work on her day off with one of her excellent cakes. It was much appreciated by all!

### **Example 3**

Life's small surprises and Mother Nature's bigger ones can create huge problems in staffing. Judy is very flexible when it comes to her work hours, and can often be called upon to switch a shift if a team member has an appointment or cannot get into work due to inclement weather. She is also known to keep snacks in her locker to ensure that staff have something to eat if they unexpectedly have to stay late, and therefore miss lunch or dinner.

### **Example 4**

Judy helps familiarize new staff, students and volunteers – no matter what the position – to their new surroundings, to make them feel comfortable.

*A long-time co-worker says, “Judy was one of the first faces I met at Mount Hope and she has guided me over the past 25 years through my hard times and good times, and helped make me the person/care giver I am today. I think this award was made for her.”*

Judy has built relationships with her team members that extend beyond the workplace. She is known to call co-workers at home when they sick at home, asking if she can help in any way.

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## *A customer focus...*

A person or team who provides care/service with excellence, creativity, efficiency, and appreciation of the work of others.

*See the “Helpful Hints for Writing Examples” section, page 6.*

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**Need Help?**



Contact  
Nancy Cordell,  
ext. 66029

Residents at Mount Hope all receive “the basics” as part of their care. Judy likes to provide “the extras” because she knows how important that little things are. She builds relationships with her residents and tries to find out what is important to them.

### **Example 1**

A resident was planning to celebrate her birthday with a party. Judy bought make-up and hair accessories for the resident so that she would feel special and look nice for her special occasion. She has also purchased premium body lotions for some of her residents from time to time.

A co-worker states: *“You always know when Judy is working as the residents are looking supreme; the little touch like make-up or a brooch, a little perfume. She goes around the unit so quiet you would never know she was here, yet she leaves her mark on every resident she looks after.”*

### **Example 2**

Just before Christmas this past year, a resident commented on how much she missed turkey sandwiches. The next day, Judy brought her some home-made turkey sandwiches to enjoy.

### **Example 3**

A resident on Judy’s unit was turning 100, but there was no family to help celebrate this milestone. Even though this was her day off, Judy came in with a cake, gifts and a card to ensure that the resident would have a wonderful birthday.

*We nominate:*

***Judy Turner***

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*Full Name and Title (RN, Coordinator, etc)*  
Mount Hope, Special Care Unit, SM1

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*Area/Program*

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St. Mary's

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*Site*

***Nominated by:*** 1. ***Jennifer McPhee***

*Each nomination must be supported by 3 staff members of SJHC.*

*Quotes and input from non-staff members are acceptable within the body of the nomination.*

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*Name (main contact person)*

65123

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*Extension*

*Home Phone Number*

2. ***Sheena Clark***

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*Name*

65382

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*Extension*

*Home Phone Number*

3. ***Loretta Gallo***

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*Name*

65382

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*Extension*

*Home Phone Number*

**Note:**

All nominees will be informed of their nomination by March 1st .

If your nomination is selected, one of the nominators will be contacted on or about Feb 22nd to make arrangements for communication of results to the recipient. You will also be advised of your role at the awards presentation on March 19th.