



The Year-End Statistical Report  
for the  
Information and Privacy Commissioner of Ontario

**Statistical Report of  
St. Joseph's Health Care London  
for the Reporting Year 2022  
for  
*Freedom of Information and Protection of Privacy Act***

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## Section 1: Identification

<b>1.1</b> Organization Name	St. Joseph's Health Care London
Head of Institution Name & Title	Ruth Bullas, Chief Privacy and Risk Officer
Head of Institution E-mail Address	ruth.bullas@sjhc.london.on.ca
Management Contact Name & Title	Ruth Bullas, Chief Privacy and Risk Officer
Management Contact E-mail Address	ruth.bullas@sjhc.london.on.ca
Primary Contact Name & Title	Danica Low, Privacy and Risk Consultant
Primary Contact Email Address	danica.low@sjhc.london.on.ca
Primary Contact Phone Number	5196466100 ext. 64972
Primary Contact Fax Number	5196466132
Primary Contact Mailing Address 1	St. Joseph's Health Care London
Primary Contact Mailing Address 2	PO Box 5777 Stn B
Primary Contact Mailing Address 3	WB-31
Primary Contact City	London, ON
Primary Contact Postal Code	N6A 4V2
<b>1.2</b> Your institution is:	Hospital under the Public Hospitals Act

## Section 2: Inconsistent Use of Personal Information

<b>2.1</b> Whenever your institution uses or discloses personal information in a way that differs from the way the information is normally used or disclosed (an inconsistent use), you must attach a record or notice of the inconsistent use to the affected information.	0
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### Your institution received:

- No formal written requests for access or correction
- Formal written requests for access to records
- Requests for correction of records of personal information only

## Section 2: Inconsistent Use of Personal Information

### Section 3: Number of Requests Received and Completed

Enter the number of requests that fall into each category.

	<b>Personal Information</b>	<b>General Records</b>
<b>3.1</b> New Requests received during the reporting year	0	0
<b>3.2</b> Total number of requests completed during the reporting year	0	1

### Section 4: Source of Requests

Enter the number of requests you completed from each source.

	<b>Personal Information</b>	<b>General Records</b>
<b>4.1</b> Individual/Public	0	0
<b>4.2</b> Individual by Agent	0	0
<b>4.3</b> Business	0	0
<b>4.4</b> Academic/Researcher	0	0
<b>4.5</b> Association/Group	0	1
<b>4.6</b> Media	0	0
<b>4.7</b> Government (all levels)	0	0
<b>4.8</b> Other	0	0
<b>4.9</b> Total requests (Add Boxes 4.1 to 4.8 = 4.9)	0	1

BOX 4.9 must equal BOX 3.2

### Section 5: Time to Completion

How long did your institution take to complete all requests for information? Enter the number of requests into the appropriate category. How many requests were completed in:

	<b>Personal Information</b>	<b>General Records</b>
<b>5.1</b> 30 days or less	0	0
<b>5.2</b> 31 - 60 days	0	0
<b>5.3</b> 61 - 90 days	0	0
<b>5.4</b> 91 days or longer	0	1
<b>5.5</b> Total requests (Add Boxes 5.1 to 5.4 = 5.5)	0	1

BOX 5.5 must equal BOX 3.2

### Section 6: Compliance with the Act

To the following the table also indicates the number of requests completed within the statutory time limit and in a case of

**Section 6: Compliance with the Act**

- NO notices issued;
- BOTH a Notice of Extension (s.27(1)) and a Notice to Affected Person (s.28(1)) issued;
- ONLY a Notice of Extension (s.27(1)) issued;
- ONLY a Notice to Affected Person (s.28(1)) issued.

Please note that the four different situations are mutually exclusive and the number of requests completed in each situation should add up to the total number of requests completed in Section 3.2.(Add Boxes 6.3 + 6.6 + 6.9 + 6.12 = BOX6.13 and BOX 6.13 must equal BOX 3.2)

**A. No Notices Issued**

	<b>Personal Information</b>	<b>General Records</b>
<b>6.1</b> Number of requests completed within the statutory time limit (30 days) where neither a Notice of Extension (s.20(1)) nor a Notice to Affected Person (s.21(1)) were issued.	0	0
<b>6.2</b> Number of requests completed in excess of the statutory time limit (30 days) where neither a Notice of Extension (s.20(1)) nor a Notice to Affected Person (s.21(1)) were issued.	0	0
<b>6.3</b> Total requests (Add Boxes 6.1 + 6.2 = 6.3)	0	0

**B. Both a Notice of Extension (s.27(1)) and a Notice to Affected Person (s.28(1)) Issued**

	<b>Personal Information</b>	<b>General Records</b>
<b>6.4</b> Number of requests completed within the time limits permitted under both the Notice of Extension (s.27(1)) and a Notice to Affected Person (s.28(1)).	0	1
<b>6.5</b> Number of requests completed in excess of the time limit permitted by the Notice of Extension (s.27(1)) and the time limit permitted by the Notice to Affected Person (s.28(1)).	0	0
<b>6.6</b> Total requests (Add Boxes 6.4 + 6.5 = 6.6)	0	1

**C. Only a Notice of Extension (s.27(1)) Issued**

	<b>Personal Information</b>	<b>General Records</b>
<b>6.7</b> Number of requests completed within the time limits permitted under both the Notice of Extension (s.27(1)).	0	0
<b>6.8</b> Number of requests completed in excess of the time limit permitted by the Notice of Extension (s.27(1)).	0	0
<b>6.9</b> Total requests (Add Boxes 6.7 + 6.8 = 6.9)	0	0

**D. Only a Notice to Affected Person (s.28(1)) Issued**

	<b>Personal Information</b>	<b>General Records</b>
<b>6.10</b> Number of requests completed within the time limits permitted under both the Notice to Affected Person (s.28(1)).	0	0
<b>6.11</b> Number of requests completed in excess of the time limit permitted by the Notice to Affected Person (s.28(1)).	0	0
<b>6.12</b> Total requests (Add Boxes 6.10 + 6.11 = 6.12)	0	0

**E. Total Completed Requests (sections A to D)**

	<b>Personal Information</b>	<b>General Records</b>
	0	0

## Section 6a: Contributing Factors

Please outline any factors which may have contributed to your institution not meeting the statutory time limit. If you anticipate circumstances that will improve your ability to comply with the Act in the future, please provide details in the space below.

An extension letter was issued in the processed request due to very limited staffing as well as necessary third party involvement. The request was fulfilled and closed prior to the end date of the extension.

## Section 7: Disposition of Requests

What course of action was taken with each of the completed requests? Enter the number of requests into the appropriate category.

	<b>Personal Information</b>	<b>General Records</b>
<b>7.1</b> All information disclosed	0	1
<b>7.2</b> Information disclosed in part	0	0
<b>7.3</b> No information disclosed	0	0
<b>7.4</b> No responsive records exists	0	0
<b>7.5</b> Request withdrawn, abandoned or non-jurisdictional	0	0
<b>7.6</b> Total requests (Add Boxes 7.1 to 7.5 = 7.6)	0	1

BOX 7.6 must be greater than or equal to BOX 3.2

## Section 8: Exemptions & Exclusions Applied

For the Total Requests with Exemptions/Exclusions/Frivolous or Vexatious Requests, how many times did your institution apply each of the following? (More than one exemption may be applied to each request)

	<b>Personal Information</b>	<b>General Records</b>
<b>8.1</b> Section 12 - Cabinet Records	0	0
<b>8.2</b> Section 13 - Advice to Government	0	0
<b>8.3</b> Section 14 - Law Enforcement <sup>1</sup>	0	0
<b>8.4</b> Section 14(3) - Refusal to Confirm or Deny	0	0
<b>8.5</b> Section 14.1 - Civil Remedies Act, 2001	0	0
<b>8.6</b> Section 14.2 - Prohibiting Profiting from Recounting Crimes Act, 2002	0	0
<b>8.7</b> Section 15 - Relations with Other Governments	0	0
<b>8.8</b> Section 16 - Defence	0	0
<b>8.9</b> Section 17 - Third Party Information	0	0
<b>8.10</b> Section 18 - Economic and Other Interests of Ontario	0	0
<b>8.11</b> Section 18.1 - Information with Respect to Closed Meetings	0	0
<b>8.12</b> Section 19 - Solicitor-Client Privilege	0	0
<b>8.13</b> Section 20 - Danger to Safety or Health	0	0



## Section 11: Correction and Statements of Disagreement

Did your institution receive any requests to correct personal information?

- 11.1** Number of correction requests received
- 11.2** Correction requests carried forward from the previous year
- 11.3** Correction requests carried over to next year
- 11.4** Total Corrections Completed  $[(11.1 + 11.2) - 11.3 = 11.4]$

### Personal Information

0
0
0
0

BOX 11.4 must equal BOX 11.9

What course of action did your institution take regarding the requests that were received to correct personal information?

- 11.5** Correction(s) made in whole
- 11.6** Correction(s) made in part
- 11.7** Correction refused
- 11.8** Correction requests withdrawn by requester
- 11.9** Total requests (Add Boxes 11.5 to 11.8 = 11.9)

### Personal Information

0
0
0
0
0

BOX 11.9 must equal BOX 11.4

In cases where correction requests were denied, in part or in full, were any statements of disagreement attached to the affected personal information?

- 11.10** Number of statements of disagreement attached:

### Personal Information

0
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If your institution received any requests to correct personal information, the Act requires that you send any person(s) or body who had access to the information in the previous year notification of either the correction or the statement of disagreement. Enter the number of notifications sent, if applicable.

- 11.11** Number of notifications sent:

### Personal Information

0
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**Note:**

This report is for your records only and should not be faxed or mailed to the Information and Privacy Commissioner of Ontario in lieu of online submission. Faxed or mailed copies of this report will NOT be accepted. Please submit your report online at: <https://statistics.ipc.on.ca>.

**Thank You for your cooperation!**

**Declaration:**

I, Ruth Bullas, Chief Privacy and Risk Officer, confirm that all the information provided in this report, furnished by me to the Information and Privacy Commissioner of Ontario, is true, accurate and complete in all respects.

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*Signature*

*Date*