

Quality Improvement Plans (QIP): Progress Report for 2013-2014

St. Joseph's Health Care London

Priority Indicator (2013-2014 QIP)	Performance in 2012-2013	Performance Goal for 2013-2014	Progress to date	Comments
Hand hygiene compliance before patient contact: The number of times that hand hygiene was performed before initial patient contact divided by the number of observed hand hygiene indications for before initial patient contact multiplied by 100 - consistent with publicly reportable patient safety data.	85.00	90.00	89.00	Focused efforts in this area included enhanced auditing and reporting of results, leveraging of infection safety champions, education of staff, and removing barriers to easily completing hand hygiene. The year-end comprehensive audit of results is currently underway but based on results from audits throughout the year, it is estimated that the target of 90 per cent for 2013-2014 will be achieved. A target of 95 per cent has been set for 2014-2015.
Number of patients newly diagnosed with hospital-acquired MRSA per quarter at Parkwood Hospital	22.00	10.00	16.00	Several initiatives were implemented in 2013-2014 including improving hand hygiene, enhanced environmental cleaning, further education of staff and families and increased visibility of reporting of results. Another significant change was the implementation of an active eradication treatment protocol. This protocol results in increased prevalence testing on unit which leads to a greater detection of cases – therefore, it is likely that more cases were detected this year than in previous years. Despite that, we have been making progress but will not achieve our stretch target for 2013-2014. It should be noted that very few of the MRSA nosocomial cases actually result in the patient becoming ill.

Priority Indicator (2013-2014 QIP)	Performance in 2012-2013	Performance Goal for 2013-2014	Progress to date	Comments
Employee and Physician Influenza Vaccination: The per cent of paid St. Joseph's employees and physicians who receive their annual influenza vaccination and provide to Occupational Health and Safety Services (OHSS) documented evidence of vaccination or self report vaccination received by March 31, 2014.	58.00	65.00	73.70	Several initiatives were implemented in 2013-2014 including e-learning course, vaccination blitz days, peer and roaming vaccinators, and web page of information and videos. A notable change this year was a change in our policy that would require staff and physicians who were not vaccinated to wear a mask in the event of a community outbreak or organizational outbreak. Vaccination rates exceeded our target of 65 per cent and we are currently at a rate of 73.7 per cent.
Number of falls per quarter resulting in injury at Mount Hope Centre for Long Term Care and Parkwood Hospital	180.00	144.00	137.00	Several evidence-based improvement initiatives were implemented in 2013-2014, including enhanced falls risk assessment, intentional comfort rounding, post fall safety huddles, and education of staff and families. A 20 per cent reduction for 2013-2014 has been achieved over the first three quarters of 2013-2014 and a target of an additional 10 per cent reduction has been set for 2014-2015.