



Meeting of the Board of Directors

Monday, October 27, 2014

3:30pm start time

St. Joseph's Lawson Board Room E1-122

MINUTES

Minutes to be ratified next meeting

Call to Order – Margaret McLaughlin

Reflection – Dr. Mohan Merchea

PRESENTATION:

Community and Culture-Building at Parkwood Institute – Supporting the Beginning of a New Vision; Giving Voice to Others

Kathy Burrill, Vice President Communication, Patient and Public Relations

To guide the creation of our new Parkwood Institute into becoming a reality, St. Joseph's developed its own framework to focus on community and culture building to support this significant change. A presentation of the thoughtfulness that went into preparing for this event included short video clips of five patients who shared their stories about what our vision meant to them. Using a four-phase approach, the process began approximately a year ago by first Making Connections; then Education and Awareness; the Welcome; and as follow up, the Post-Move. Each step has involved working with different groups about how St. Joseph's might be a welcoming community that would help transition patients and staff to their new environment. Examples include the high response rate to a staff survey that asked about how staff felt about the combining of physical and mental health care at Parkwood Institute, and our veterans creating a hand-crafted card for every patient coming into the new facility. The theme of 'giving voice' to those who otherwise would not have one has resonated with staff, patients and families through the telling of their stories and thoughts about the vision of this new community and with gratitude, the Board thanked all those on the Community and Culture Building Team for their creativity and energy into what will now have completed a 17-year journey for St. Joseph's evolution into the organization it is today.

1. Board Minutes for Approval

It was **MOVED** and **SECONDED** that the minutes of the meeting held September 29, 2014 be approved with the following amendment under section 2.2 – Dr. Bob Bill. **CARRIED.**

2014/15 Membership

VOTING

- Margaret McLaughlin (Chair)
- Phil Griffin (Vice Chair)
- Jonathan Batch
- Brad Beattie
- Darcy Harris (R)
- Margaret Kellow
- Paul Kiteley
- Ron LeClair
- Brenda Lewis
- Peter Mastorakos*
- Pat McNally
- Rev. Terrence McNamara
- Pat Pocock
- Howard Rundle
- Bruce Smith
- Bill Wilkinson

NON-VOTING *

- John Callaghan
- Dr. Sarah Jarman
- Dr. Gillian Kernaghan
- Dr. Mohan Merchea
- Karen Perkin
- Dr. Adam Rahman
- Dr. Michael Strong (R)

*ex-officios

Guests

- St. Joseph's Senior Leaders
- LHSC
- Colleen Hanycz, 2nd Vice Chair (R)
- Murray Glendinging President & CEO (R)

Recorder

Elfriede Schmidt

R = regrets



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2. Reports

2.1 Board Chair Opening Remarks [M. McLaughlin]

Ms. McLaughlin spoke to the week-long events that were held to recognize across all sites those who achieved long service awards for 5 to 40 years of service. She also attended this year's CHAO conference in Toronto, noting that together, Kathy Burrill, VP Communication and mental health care advocate Brett Batten gave a well-received presentation on meaningful ways to 'give voice' to those we serve through the use of self-expression and storytelling.

2.2 President and Chief Executive Officer [G. Kernaghan]

Dr. Kernaghan responded to questions raised from the written report that had been pre-circulated. In addition, she highlighted areas of current developments and issues, which included the following:

- Recently formed from the merger of two of Canada's most well-established and prominent health care organizations, HealthCareCAN has set itself up as the country's national voice for healthcare. President and CEO, Bill Tholl, has a grand vision for the association, seeing it as a means by which to unite Canada's health systems and re-establish the nation as an international leader in health care. Mr. Tholl recently came to speak to the Joint Senior Leadership team, focusing on some of the issues from a provincial perspective. With the organization currently developing its strategic plan, he also provided insight into the activities that are already underway to make this vision a reality.
- Dr. Kernaghan recently spoke at the BC Health Conference, highlighting some of St. Joseph's pre- and post-work with the Studer Group.
- Dr. Walker provided an update on Ebola in that ten 10 days ago, the Ministry issued directives that has kept the Steering Committee focused on ensuring we are fully compliant so that while remotely possible within our region, we must nonetheless be at the ready. Planning has been underway since August, well before directives were issued. The directives include some additional precautions such as the use of protective clothing, for acute care hospitals, which includes the St. Joseph's Hospital site. Beginning tomorrow, all patients will undergo active screening which will include questions such as where have they travelled over the past month and do they have a fever. New directives are expected shortly concerning clothing, extra precautions and which hospitals will be designated in the event of an outbreak.
- The OHA has issued parking guidelines after receiving a letter from the Ministry to review parking costs across all hospitals in the province. If a daily rate is less than \$5, it is considered nominal. However, if greater than \$5, it needs to be addressed for frequent users. St. Joseph's does have in/out privileges for same day parking and discounted rates by the week and by the month. The OHA guidelines require all hospitals to create a policy and post it on their website. The policy will be brought to the board once completed.
- Discussion in the media has been around whether hospital visiting hours should be 24/7 throughout the year. From time to time, St. Joseph's receive requests from patients who wish to have family members stay longer periods of time. In these cases, every effort is made to accommodate such requests.

2.3 St. Joseph's Health Care Foundation [P. Mastorakos]

Following last month's successful Tribute Dinner, the next key events include the Fall Dream Lottery, this year's 25th Share the Spirit Campaign, launch of our 2015 Bust a Move for breast health and the Hall of Heroes Recognition Event. In addition, there is the official opening of our new mental health care facility at the Parkwood Institute.

2.4 Lawson Health Research Institute [H. Rundle]

No issues or concerns were raised on the pre-circulated report.

3. Committee Minutes with Recommendations for Approval

3.1 Governance – Oct 8/14 [P. Griffin]

Moved to In-Camera Meeting.

3.2 Medical Advisory – Jun 4, Jun 25, Jul 16, Aug 27/14 [S. Jarman]

It was **MOVED** and **SECONDED** that the Board approve the following as presented:

- New Professional Staff Appointments
- Professional Staff Appointment Changes
- New Clinical Fellow Appointments

CARRIED.

Dr. Jarmain reported that three members from this Board attended the last MAC Meeting, assuring the MAC that there is interest by the Board to hear and understand issues facing the medical staff. In November, the CEOs and Board Chairs from both St. Joseph's and LHSC will be presenting on behalf of their boards, another sign showing there is a sincere interest in wanting to share information and to foster open communication. Issues concerning the use of HUGO continue and a first meeting to discuss a new governance structure with a number of chiefs in attendance recently occurred. At one of the regional chiefs of staff meetings, discussion was held around recruitment and retention issues for hospitals across the region, exploring how we could partner with others to offer training opportunities in family medicine. The other area of concern is the remuneration gap for hospitalists in complex care compared to what is offered in the community. Questions were posed to request clarity of information.

Committee Minutes with No Recommendations

- 4.1 Quality – May 2/13 [M. Kellow]
No issues or concerns were raised.
- 4.2 Human Resources – Oct 9/14 [B. Smith]
No issues or concerns were raised.
- 4.3 Health Care Ethics – Sep 30/14 [P. Kiteley]
No issues or concerns were raised.

5 Adjournment

It was **MOVED** and **SECONDED** that the meeting be adjourned at 1645hrs.

CARRIED.

Margaret McLaughlin, Chair

Dr. Gillian Kernaghan, Secretary