Resident Orientation: Hospital Accreditation… it’s all about Patient Safety and Quality!

29 June 2018
Defining Accreditation

A **process** for organizations to regularly and consistently examine and improve their services

A **tool** to identify areas for improvement

A **measure** of an organization’s services compared against national and international standards of excellence
# QUALITY DIMENSIONS

<table>
<thead>
<tr>
<th>DIMENSION</th>
<th>TAG LINE</th>
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</thead>
<tbody>
<tr>
<td>POPULATION FOCUS</td>
<td>Working with communities to anticipate and meet needs</td>
</tr>
<tr>
<td>ACCESSIBILITY</td>
<td>Providing timely and equitable services</td>
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<tr>
<td>SAFETY</td>
<td>Keeping people safe</td>
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<tr>
<td>WORKLIFE</td>
<td>Supporting wellness in the work environment</td>
</tr>
<tr>
<td>CLIENT-CENTRED SERVICES</td>
<td>Putting clients and families first</td>
</tr>
<tr>
<td>CONTINUITY OF SERVICES</td>
<td>Experiencing coordinated and seamless services</td>
</tr>
<tr>
<td>EFFECTIVENESS</td>
<td>Doing the right thing to achieve the best possible results</td>
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<tr>
<td>EFFICIENCY</td>
<td>Making the best use of resources</td>
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</tbody>
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Standards

• Evidence-based standards are developed based on:
  ➢ peer-reviewed research
  ➢ best practices
  ➢ extensive consultation with health professionals, content experts, client organizations, and academics
Standards Overlap

CanMEDS

Committee on Accreditation of Canadian Medical Schools
Comité d’agrément des facultés de médecine du Canada

ACS NSQIP

LHSC Accreditation

London Health Sciences Centre

ACCREDITATION
AGRÉMENT
CANADA