



London Health Sciences Centre



**Home First
Resident`s Orientation Day**

June 2018

What is Home First

- Home First is a *philosophy*
- Every effort is made to ensure adequate resources are in place to support the patient to return home rather than being designated ALC

Goals of Patient Access

- Improved patient experience – patients are in the right place at the right time for the right care
- Proactive planning and utilization of acute care
- Standardization of practices across teams along the patient continuum to decrease variation
- **Transparency, Accountability and Trust**
- Foster collaboration and communication across clinical services, disciplines and corporate roles

Basic Principles

- Home is the best place for patients
- Discharge planning begins on admission (or prior to for planned admissions)
- We have a shared accountability for proactive discharge planning
- We will be purposefully transparent
- Everyone will be treated the same
- We will all strive to have zero patients waiting in hospital for Long-Term Care placement

Home and Community Care (HCC)

- HCC has altered their staffing model and processes to support the Home First approach to care, both in hospital and community, so they can provide intensive care coordination services to our complex needs patients
- HCC has various levels of intensive service plans to support appropriate complex seniors and adults to go home from hospital

Your Support

Please support the Home First philosophy by:

- Supporting the message of Home First on admission and throughout the patient's time in hospital
- Supporting the health care team in making decisions regarding patient care
- Maintaining compassion for patient and family situations when reinforcing that acute care is no longer required