

Inpatient Visit Guidelines

As the pandemic evolves, St. Joseph's is gradually increasing family caregiver presence within our buildings. Family caregivers are welcome based on direction from the patient's care team. To keep everyone safe, please review the following guidelines for inpatient visits:

To arrange a visit

Family caregivers and patients can request visiting privileges through any member of the care team. **Approval for visiting must be obtained in advance.**

Requirements for each visit

Family caregivers must...

- Pass screening criteria for signs and symptoms of COVID-19 upon arrival at the building entrance. Those who fail screening will not be permitted to enter.
- Follow infection control measures including wearing a mask, which will be provided at the screening entrance, performing hand hygiene as directed and practicing safe physical distancing (6 feet at all times from others).
- Adhere to time restrictions as required.
- Stay home if feeling unwell, have COVID-19 symptoms or exposure to someone who has COVID-19 and inform the patient's care team immediately if symptoms develop during or following a visit.
- Before bringing any food or goods with you, please talk to the care team.

The safety and health of everyone in our buildings is paramount. Family caregiver presence may be revoked as a result of ignoring or defying these requirements.

Frequency, duration and location of visits

The frequency of visits, length of each visit and location will vary depending on the care area. Please talk to a member of the patient's care team for details.

Visiting hours

Family caregivers are welcome at any time of day in consultation with the patient's care team. Please talk to the care team for more information. Quiet hours are between 10 pm and 7 am.

Virtual visits

Virtual visits are on-going. Please contact your loved one's care team for more information on virtual visits.

Thank you for your support in ensuring everyone remains safe and healthy at this time.

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